

## What We Believe

The world we want starts with how we do business today. Being in business means putting a great deal of risk on one's shoulders and we want to work with those risk takers. Our mission is to be OF SERVICE to those risk takers. Our commitment is demonstrated by our values.

- **Empathy**
- **Patience**
- **Accountability**
- **Servitude**
- **Loyalty**
- **Integrity**

Our big secret to delivering customer service is to jump for our clients. Our values allow us to.

- **Work** to build trust
- **Worry** about doing things right
- **Promise** to treat people right
- **Strive** to always improve
- **Pride** ourselves on serving our clients
- **Doing** the right thing when nobody's looking

## Our Model

Tenuta & Company is a management engineering company which aims to take advantage of technology and innovation. We apply engineering and lean concepts to management principles that provide three focal points for each engagement. Our processes are focused on being efficient, service oriented, and agile. We provide the risk takers a support system that motivates, energizes, and guides them.



All engagements start, end, and are centered around people. We spend time with owners, directors, managers, and team members to understand the culture and needs (not the wants) of the client and engineer specific mechanisms of action that provide the most value. Tangibly, clients will often see their workflows for delivering their process and/or services better aligned with their company needs and their customer expectations. Intangibly, they gain better understanding, increased communication, higher morale, and greater empathy.

## Our Start

Joseph A Tenuta, MBA, a Carthage College professor and entrepreneur, established his eponymous consulting firm in 2021. He sets an enduring undertone of independence and establishes a commitment to service.

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